



Robotic Process Automation (RPA)

OpCon Robotic Process Automation (RPA) continues automation through the 'last mile' in Windows, on the web, or a hybrid of both. Where OpCon workflows, processes, or tasks pause for human intervention, OpCon RPA addresses manual gaps, enables end-to-end automation, and increases the efficiency of individual employees and the entire business. OpCon RPA is an OpCon extension with exponential benefits.

Unlocking Your Success with RPA

RPA offers your organization the potential to streamline operations, increase efficiency, reduce costs, and improve quality of work. By automating repetitive tasks, your businesses can leverage the benefits of RPA enterprise-wide to drive growth and improve member and customer satisfaction.

Features

- Record repeatable UI specific workflows in Windows, on the web, or both
- Execute single job playbacks or multiple in parallel
- Receive confirmations for successful or unsuccessful transactions
- Synchronize data across multiple systems
- Pass variables to and from OpCon
- Hosted on-prem or in the cloud
- Coordinate and integrate seamlessly with vendors
- Initiate recorded jobs

How You Can Use RPA

Sync new customer information across multiple systems

Schedule the creation of new member or customer information automatically or kick off the process on demand. OpCon RPA seamlessly adds member or customer information, and then synchronizes it across all required target platforms.

Automate the closure of employee accounts

Closing former employee accounts is important to maintain compliance and security. OpCon RPA will close previous employee accounts across multiple systems to prevent unauthorized access to those environments.

Upload and download files through a vendor's website

Save manual effort and time by recording the steps necessary to download a file from or upload one to a vendor's website. Receive confirmation when a file uploads and specify the location of files to be downloaded.

Automate check total entry

Bypass the need to manually enter check totals from a spreadsheet or PDF document to an application. Use the OpCon RPA recorder to define start-to-finish steps to save you time and effort.

Automate updates of employee information across multiple systems

Reduce the need to fill out paperwork or take time for certain manual processes by scheduling the update of employee information automatically or kick off the process on demand. Information can be added and then synchronized across multiple systems.

Open new employee accounts

Automate onboarding from start to finish. Automate the manual steps needed to create a new employee account. Information is synchronized across all target platforms to reduce the work other departments must do for employee onboarding.

Automate updates of customer information across multiple systems

Don't take away time from your busy schedule to make small but essential adjustments to member or customer information. Schedule the update of new member or customer information automatically or kick off the process on demand. Information can be added and then synchronized across all required target platforms.