OPCON

Fisery XP2

Overview

You use Fiserv XP2 to effectively manage data processing and keep your systems flexible and secure. The preconfigured XP2 connector paired with OpCon boosts your efforts to improve your business processes and customer support. Seamlessly integrate OpCon to remove endless manual tasks, boost productivity without adding staff, and enhance your operational efficiency and scalability.

Use Cases

1 Run batch jobs

Run batch jobs with XP2-defined parameters or with no parameters at all. Use these jobs for high-volume applications like overnight reporting, account statement generation, and ACH transaction processing.

2 Automate nightly processes

No need to have a person babysitting lights-out processing. All nightly processes will be automated and orchestrated by the OpCon platform. Plus, with OpCon's event-driven capabilities, IT teams can set up resolution workflows to have the system run the job again and continue running other jobs in the schedule.

3 Monitor systems

Operations monitoring is consolidated into a single interface, reducing visual clutter and enhancing visibility across all IT processes in the enterprise. OpCon can monitor workflows to report when a service goes down and even set up self-service workflows to initiate common resolution processes without someone needing to be on site for after-hours outages.



4 Automate ACH processes

OpCon can automate the ACH process from start to finish. Automation workflows in OpCon allow for unattended processing of ACH at the time of file availability from The Fed. Add more time back to your schedule rather than manually monitor, process, and post the files. With OpCon, you don't have to get to work early or leave late.

5 Use XP2 log keys to drive automation

OpCon can watch for XP2 keys in the console log to create if/then-type events that will save you time. Let OpCon monitor processes and, when needed, automatically take action to keep things running smoothly. Be notified immediately of exceptions to help keep your business processes running efficiently.

Key Features



Run XP2 jobs



Fetch doc numbers



Fetch control numbers



Check console log



Save DSX list report numbers



Fetch queued doc numbers



Wait for XP2 jobs



Capture date stamps



Maintain log files